

Date	mobile AIS									eBanking					eBanking AIS				eBanking PIS			
	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate			Uptime, h	Downtime, h	Uptime, %	Downtime, %	Error response rate	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Number of Calls	Daily average time by call (ms)	Number of errors
01/01/2024	24.00	0.00	100.00%	0.00%	321	582.402	15	4.46%		24.00	0.00	100.00%	0.00%	4.46%	737	2,402.30	29	3.79%	270	1,123.26	6	2.17%
02/01/2024	24.00	0.00	100.00%	0.00%	1,079	854.145	91	7.78%		24.00	0.00	100.00%	0.00%	7.78%	5,537	2,780.37	49	0.88%	1,543	1,480.66	15	0.96%
03/01/2024	24.00	0.00	100.00%	0.00%	1,302	843.667	126	8.82%		24.00	0.00	100.00%	0.00%	8.82%	6,305	2,637.40	53	0.83%	2,334	1,583.59	40	1.68%
04/01/2024	24.00	0.00	100.00%	0.00%	1,191	770.521	109	8.38%		24.00	0.00	100.00%	0.00%	8.38%	5,973	2,669.94	92	1.52%	1,988	1,312.96	27	1.34%
05/01/2024	24.00	0.00	100.00%	0.00%	1,064	686.122	101	8.67%		24.00	0.00	100.00%	0.00%	8.67%	4,246	2,373.51	68	1.58%	1,923	1,325.67	30	1.54%
06/01/2024	24.00	0.00	100.00%	0.00%	543	606.75	35	6.06%		24.00	0.00	100.00%	0.00%	6.06%	616	2,052.73	9	1.44%	351	1,136.67	3	0.85%
07/01/2024	24.00	0.00	100.00%	0.00%	359	441.719	18	4.77%		24.00	0.00	100.00%	0.00%	4.77%	707	1,924.98	1	0.14%	266	1,104.30	2	0.75%
08/01/2024	24.00	0.00	100.00%	0.00%	858	872.234	77	8.24%		24.00	0.00	100.00%	0.00%	8.24%	6,318	2,427.75	112	1.74%	3,713	1,294.05	132	3.43%
09/01/2024	24.00	0.00	100.00%	0.00%	906	957.672	76	7.74%		18.03	5.57	75.21%	24.79%	7.74%	5,609	2,698.56	76	1.34%	3,246	1,282.53	116	3.45%
10/01/2024	24.00	0.00	100.00%	0.00%	1,112	781.768	95	7.87%		24.00	0.00	100.00%	0.00%	7.87%	4,943	2,559.46	66	1.32%	2,503	1,262.77	19	0.75%
11/01/2024	24.00	0.00	100.00%	0.00%	1,232	839.617	108	8.06%		24.00	0.00	100.00%	0.00%	8.06%	4,936	2,466.06	80	1.59%	2,347	1,344.77	29	1.22%
12/01/2024	24.00	0.00	100.00%	0.00%	1,073	1,009.30	95	8.13%		24.00	0.00	100.00%	0.00%	8.13%	4,188	2,438.21	18	0.43%	2,581	1,302.14	21	0.81%
13/01/2024	24.00	0.00	100.00%	0.00%	527	781.101	43	7.54%		24.00	0.00	100.00%	0.00%	7.54%	660	2,861.38	3	0.45%	309	1,083.72	4	1.28%
14/01/2024	24.00	0.00	100.00%	0.00%	288	527.076	18	5.88%		24.00	0.00	100.00%	0.00%	5.88%	568	1,942.31	4	0.70%	428	1,206.36	1	0.23%
15/01/2024	24.00	0.00	100.00%	0.00%	994	841.011	89	8.22%		24.00	0.00	100.00%	0.00%	8.22%	5,665	2,423.19	57	1.00%	2,923	1,277.81	34	1.15%
16/01/2024	24.00	0.00	100.00%	0.00%	1,199	800.343	190	13.68%		24.00	0.00	100.00%	0.00%	13.68%	5,304	2,434.58	47	0.88%	2,951	1,151.35	26	0.87%
17/01/2024	24.00	0.00	100.00%	0.00%	1,234	664.828	107	7.98%		24.00	0.00	100.00%	0.00%	7.98%	5,106	2,300.27	42	0.82%	2,539	1,336.40	22	0.86%
18/01/2024	24.00	0.00	100.00%	0.00%	1,149	1,015.32	127	9.95%		24.00	0.00	100.00%	0.00%	9.95%	4,164	2,519.21	43	1.02%	2,625	1,277.26	160	5.75%
19/01/2024	24.00	0.00	100.00%	0.00%	1,134	708.841	102	8.25%		24.00	0.00	100.00%	0.00%	8.25%	3,562	2,451.07	41	1.14%	2,547	1,337.89	28	1.09%
20/01/2024	24.00	0.00	100.00%	0.00%	585	902.132	47	7.44%		24.00	0.00	100.00%	0.00%	7.44%	548	2,368.88	1	0.18%	268	1,152.72	8	2.90%
21/01/2024	24.00	0.00	100.00%	0.00%	292	792.223	15	4.89%		24.00	0.00	100.00%	0.00%	4.89%	618	1,876.99	11	1.75%	335	1,026.48	5	1.47%
22/01/2024	24.00	0.00	100.00%	0.00%	1,073	1,204.56	95	8.13%		24.00	0.00	100.00%	0.00%	8.13%	4,862	2,339.60	32	0.65%	2,811	1,222.69	31	1.09%
23/01/2024	24.00	0.00	100.00%	0.00%	1,182	1,208.35	103	8.02%		24.00	0.00	100.00%	0.00%	8.02%	4,556	2,380.82	32	0.70%	2,963	1,249.91	48	1.59%
24/01/2024	24.00	0.00	100.00%	0.00%	1,133	1,575.34	102	8.26%		24.00	0.00	100.00%	0.00%	8.26%	4,721	2,485.02	29	0.61%	3,011	1,259.95	56	1.83%
25/01/2024	24.00	0.00	100.00%	0.00%	1,304	1,408.41	111	7.84%		24.00	0.00	100.00%	0.00%	7.84%	4,614	2,557.16	118	2.49%	3,618	1,168.66	64	1.74%
26/01/2024	24.00	0.00	100.00%	0.00%	1,051	1,609.55	119	10.17%		24.00	0.00	100.00%	0.00%	10.17%	4,873	2,372.36	108	2.17%	2,689	1,427.55	43	1.57%
27/01/2024	24.00	0.00	100.00%	0.00%	602	1,728.62	50	7.67%		24.00	0.00	100.00%	0.00%	7.67%	841	4,501.67	32	3.67%	405	2,238.13	17	4.03%
28/01/2024	24.00	0.00	100.00%	0.00%	332	1,334.40	26	7.26%		24.00	0.00	100.00%	0.00%	7.26%	870	1,824.35	11	1.25%	653	1,035.14	5	0.76%
29/01/2024	24.00	0.00	100.00%	0.00%	1,061	1,754.25	98	8.46%		24.00	0.00	100.00%	0.00%	8.46%	5,829	2,417.35	75	1.27%	3,933	1,222.84	64	1.60%
30/01/2024	24.00	0.00	100.00%	0.00%	1,234	1,823.49	148	10.71%		24.00	0.00	100.00%	0.00%	10.71%	5,111	2,591.00	39	0.76%	3,567	1,376.99	76	2.09%
31/01/2024	24.00	0.00	100.00%	0.00%	1,133	2,372.33	141	11.07%		24.00	0.00	100.00%	0.00%	11.07%	4,983	2,470.97	53	1.05%	3,638	1,380.83	82	2.20%
01/02/2024	24.00	0.00	100.00%	0.00%	1,063	2,790.07	119	10.07%		24.00	0.00	100.00%	0.00%	10.07%	7,069	3,303.47	96	1.34%	2,907	2,545.64	83	2.78%
02/02/2024	24.00	0.00	100.00%	0.00%	1,179	2,350.26	140	10.61%		24.00	0.00	100.00%	0.00%	10.61%	5,078	2,501.85	47	0.92%	2,868	1,376.12	105	3.53%
03/02/2024	24.00	0.00	100.00%	0.00%	872	571.712	452	34.14%		24.00	0.00	100.00%	0.00%	34.14%	909	2,224.59	16	1.73%	300	1,251.43	2	0.66%
04/02/2024	24.00	0.00	100.00%	0.00%	448	482.065	218	32.73%		24.00	0.00	100.00%	0.00%	32.73%	741	1,826.20	0	0.00%	455	1,180.18	28	5.80%
05/02/2024	24.00	0.00	100.00%	0.00%	1,284	634.002	250	16.30%		24.00	0.00	100.00%	0.00%	16.30%	6,315	2,477.78	46	0.72%	2,990	1,301.90	48	1.58%
06/02/2024	24.00	0.00	100.00%	0.00%	1,330	689.639	268	16.77%		24.00	0.00	100.00%	0.00%	16.77%	5,270	2,428.75	49	0.92%	2,985	1,237.71	40	1.32%
07/02/2024	24.00	0.00	100.00%	0.00%	1,297	641.742	104	7.42%		24.00	0.00	100.00%	0.00%	7.42%	4,826	2,416.09	19	0.39%	2,732	1,478.92	30	1.09%
08/02/2024	24.00	0.00	100.00%	0.00%	1,260	775.279	116	8.43%		24.00	0.00	100.00%	0.00%	8.43%	5,089	2,394.50	64	1.24%	2,737	1,297.35	40	1.44%
09/02/2024	24.00	0.00	100.00%	0.00%	1,077	679.666	100	8.50%		24.00	0.00	100.00%	0.00%	8.50%	3,673	2,403.54	52	1.40%	2,358	1,162.27	18	0.76%
10/02/2024	24.00	0.00	100.00%	0.00%	627	758.44	65	9.39%		24.00	0.00	100.00%	0.00%	9.39%	714	4,788.21	29	3.90%	240	2,119.64	17	6.61%
11/02/2024	24.00	0.00	100.00%	0.00%	373	469.676	25	6.28%		24.00	0.00	100.00%	0.00%	6.28%	870	1,878.63	26	2.90%	395	955.761	6	1.50%
12/02/2024	24.00	0.00	100.00%	0.00%	1,057	588.141	64	5.71%		24.00	0.00	100.00%	0.00%	5.71%	4,343	2,575.10	65	1.47%	2,398	1,456.83	55	2.24%
13/02/2024	24.00	0.00	100.00%	0.00%	1,239	712.533	110	8.15%		24.00	0.00	100.00%	0.00%	8.15%	4,740	2,538.87	29	0.61%	2,165	4,075.56	26	1.19%
14/02/2024	24.00	0.00	100.00%	0.00%	1,179	637.629	103	8.03%		24.00	0.00	100.00%	0.00%	8.03%	4,712	2,375.41	52	1.09%	1,998	4,108.55	39	1.91%
15/02/2024	24.00	0.00	100.00%	0.00%	1,333	523.993	265	16.58%		24.00	0.00	100.00%	0.00%	16.58%	4,622	2,555.24	44	0.94%	1,801	3,520.70	16	0.88%
16/02/2024	24.00	0.00	100.00%	0.00%	1,425	514.717	410	22.34%		24.00	0.00	100.00%	0.00%	22.34%	4,168	2,353.60	15	0.36%	2,599	3,111.76	32	1.22%
17/02/2024	24.00	0.00	100.00%	0.00%	668	670.516	38	5.38%		24.00	0.00	100.00%	0.00%	5.38%	675	2,111.11	3	0.44%	289	4,043.25	7	2.36%
18/02/2024	24.00	0.00	100.00%	0.00%	326	600.408	26	7.39%		24.00	0.00	100.00%	0.00%	7.39%	608	1,861.75	4	0.65%	425	2,670.03	12	2.75%
19/02/2024	24.00	0.00	100.00%	0.00%	953	816.821	66	6.48%		24.00	0.00	100.00%	0.00%	6.48%	5,084	2,424.23	67	1.30%	2,366	2,781.13	36	1.50%
20/02/2024	24.00	0.00	100.00%	0.00%	1,140	798.456	84	6.86%		24.00	0.00	100.00%	0.00%	6.86%	4,582	2,551.72	63	1.36%	2,164	2,480.20	25	1.14%
21/02/2024	24.00	0.00	100.00%	0.00%	1,246	786.335	98	7.29%		24.00	0.00	100.00%	0.00%	7.29%	4,629	2,397.31	13	0.28%	2,377	2,631.20	43	1.78%
22/02/2024	24.00	0.00	100.00%	0.00%	1,363	855.913	123	8.28%		24.00	0.00	100.00%	0.00%	8.28%	4,152	2,907.34	42	1.00%	2,788	2,039.50	22	0.78%
23/02/2024	24.00	0.00	100.00%	0.00%	1,312																	

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	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Error response rate	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	
02/03/2024	24.00	0.00	100.00%	0.00%	700	937.25	47	6.29%	24.00	0.00	100.00%	0.00%	6.29%	836	2,411.20	3	0.36%	429	2,885.49	5	1.15%	
03/03/2024	24.00	0.00	100.00%	0.00%	365	794.441	26	6.65%	24.00	0.00	100.00%	0.00%	6.65%	875	1,824.16	10	1.13%	506	2,007.48	10	1.94%	
04/03/2024	24.00	0.00	100.00%	0.00%	1,184	1,166.24	106	8.22%	24.00	0.00	100.00%	0.00%	8.22%	6,069	2,517.82	35	0.57%	2,712	2,359.95	47	1.70%	
05/03/2024	24.00	0.00	100.00%	0.00%	1,429	1,107.01	142	9.04%	24.00	0.00	100.00%	0.00%	9.04%	4,937	2,385.32	40	0.80%	2,362	2,172.75	20	0.84%	
06/03/2024	24.00	0.00	100.00%	0.00%	1,354	1,132.77	123	8.33%	24.00	0.00	100.00%	0.00%	8.33%	4,787	2,414.02	32	0.66%	2,176	2,095.13	20	0.91%	
07/03/2024	24.00	0.00	100.00%	0.00%	1,417	1,114.87	113	7.39%	24.00	0.00	100.00%	0.00%	7.39%	4,767	2,377.03	112	2.30%	2,369	1,974.87	26	1.09%	
08/03/2024	24.00	0.00	100.00%	0.00%	1,245	1,242.31	111	8.19%	24.00	0.00	100.00%	0.00%	8.19%	3,691	2,543.57	34	0.91%	2,423	2,568.91	63	2.53%	
09/03/2024	24.00	0.00	100.00%	0.00%	720	1,199.16	59	7.57%	24.00	0.00	100.00%	0.00%	7.57%	520	2,455.43	8	1.52%	312	2,457.71	4	1.27%	
10/03/2024	24.00	0.00	100.00%	0.00%	344	1,150.43	27	7.28%	24.00	0.00	100.00%	0.00%	7.28%	581	1,880.41	2	0.34%	456	1,408.19	7	1.51%	
11/03/2024	24.00	0.00	100.00%	0.00%	1,192	1,372.07	111	8.52%	22.00	2.00	91.67%	8.33%	8.52%	5,826	2,341.52	60	1.02%	2,704	2,055.43	50	1.82%	
12/03/2024	24.00	0.00	100.00%	0.00%	1,340	1,380.07	115	7.90%	24.00	0.00	100.00%	0.00%	7.90%	4,954	2,382.71	61	1.22%	2,565	1,717.81	30	1.16%	
13/03/2024	24.00	0.00	100.00%	0.00%	1,399	1,387.58	127	8.32%	24.00	0.00	100.00%	0.00%	8.32%	4,266	2,325.99	50	1.16%	2,665	1,492.19	28	1.04%	
14/03/2024	24.00	0.00	100.00%	0.00%	1,436	1,363.35	180	11.14%	24.00	0.00	100.00%	0.00%	11.14%	4,324	2,217.73	310	6.69%	2,311	1,987.18	169	6.81%	
15/03/2024	24.00	0.00	100.00%	0.00%	1,374	580.164	393	22.24%	24.00	0.00	100.00%	0.00%	22.24%	4,107	2,409.88	19	0.46%	2,268	2,220.08	41	1.78%	
16/03/2024	24.00	0.00	100.00%	0.00%	636	585.83	38	5.64%	24.00	0.00	100.00%	0.00%	5.64%	859	2,232.37	12	1.38%	262	2,030.23	4	1.50%	
17/03/2024	24.00	0.00	100.00%	0.00%	363	681.479	21	5.47%	24.00	0.00	100.00%	0.00%	5.47%	617	1,883.22	3	0.48%	381	887.1	6	1.55%	
18/03/2024	24.00	0.00	100.00%	0.00%	1,063	988.843	87	7.57%	24.00	0.00	100.00%	0.00%	7.57%	6,149	2,440.20	40	0.65%	2,415	1,502.71	38	1.55%	
19/03/2024	24.00	0.00	100.00%	0.00%	1,236	1,137.48	107	7.97%	24.00	0.00	100.00%	0.00%	7.97%	4,564	3,003.29	111	2.37%	2,062	1,815.79	48	2.27%	
20/03/2024	24.00	0.00	100.00%	0.00%	1,312	1,110.91	121	8.44%	24.00	0.00	100.00%	0.00%	8.44%	4,866	2,444.05	37	0.75%	2,855	1,738.06	72	2.46%	
21/03/2024	24.00	0.00	100.00%	0.00%	1,490	1,256.39	117	7.28%	24.00	0.00	100.00%	0.00%	7.28%	4,649	2,593.23	53	1.13%	2,868	1,920.37	68	2.32%	
22/03/2024	24.00	0.00	100.00%	0.00%	1,346	1,474.81	133	8.99%	24.00	0.00	100.00%	0.00%	8.99%	4,074	2,416.73	32	0.78%	2,857	1,944.09	56	1.92%	
23/03/2024	24.00	0.00	100.00%	0.00%	636	1,235.27	53	7.69%	24.00	0.00	100.00%	0.00%	7.69%	647	2,112.81	10	1.52%	378	3,619.42	10	2.58%	
24/03/2024	24.00	0.00	100.00%	0.00%	364	1,216.06	33	8.31%	24.00	0.00	100.00%	0.00%	8.31%	757	1,826.88	1	0.13%	469	1,865.84	10	2.09%	
25/03/2024	24.00	0.00	100.00%	0.00%	1,207	1,585.74	129	9.66%	24.00	0.00	100.00%	0.00%	9.66%	4,802	2,481.92	28	0.58%	4,473	1,918.07	162	3.50%	
26/03/2024	24.00	0.00	100.00%	0.00%	1,373	925.913	119	7.98%	24.00	0.00	100.00%	0.00%	7.98%	5,236	2,514.14	46	0.87%	3,653	2,332.14	98	2.61%	
27/03/2024	24.00	0.00	100.00%	0.00%	1,285	644.294	93	6.75%	24.00	0.00	100.00%	0.00%	6.75%	4,830	2,566.89	45	0.92%	3,127	2,395.21	48	1.51%	
28/03/2024	24.00	0.00	100.00%	0.00%	1,426	701.126	110	7.16%	24.00	0.00	100.00%	0.00%	7.16%	5,296	2,490.53	63	1.18%	3,446	1,367.62	17	0.49%	
29/03/2024	24.00	0.00	100.00%	0.00%	858	533.854	82	8.72%	24.00	0.00	100.00%	0.00%	8.72%	1,938	2,266.87	24	1.22%	1,078	2,768.62	19	1.73%	
30/03/2024	24.00	0.00	100.00%	0.00%	414	327.845	15	3.50%	24.00	0.00	100.00%	0.00%	3.50%	703	2,183.55	6	0.85%	330	1,462.19	3	0.90%	
31/03/2024	24.00	0.00	100.00%	0.00%	332	379.364	26	7.26%	24.00	0.00	100.00%	0.00%	7.26%	613	1,762.07	29	4.52%	227	1,228.48	8	3.40%	