

# EFG Bank Luxembourg PSD2 KPIs Report

**Bank Name:** EFG Bank Luxembourg S.A.  
**Report Date:** 06/01/2025  
**Starting date :** 01/10/2024  
**Ending date :** 31/12/2024

Date	Uptime (h)	Downtime(h)	Uptime Percentage	Downtime Percentage	AISP Number of API Calls	AISP Daily error response rate	AISP Daily average time by Calls (ms)**	PISP Number of API Calls	PISP Daily error response rate*	PISP Daily average time by Calls (ms)**	CBPII Number of API Calls	CBPII Daily error response rate*	CBPII Daily average time by Calls (ms)**
01/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
02/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
03/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
04/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
05/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
06/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
07/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
08/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
09/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
10/10/2024	23:45:00	0:15:00	99%	1%	0	0%	0.00	0	0%	0.00	0	0%	0.00
11/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
12/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
13/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
14/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
15/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
16/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
17/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
18/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
19/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
20/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
21/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
22/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
23/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
24/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
25/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
26/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
27/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
28/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
29/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
30/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
31/10/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00

Date	Uptime (h)	Downtime(h)	Uptime Percentage	Downtime Percentage	AISP Number of API Calls	AISP Daily error response rate	AISP Daily average time by Calls (ms)**	PISP Number of API Calls	PISP Daily error response rate*	PISP Daily average time by Calls (ms)**	CBPII Number of API Calls	CBPII Daily error response rate*	CBPII Daily average time by Calls (ms)**
01/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
02/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
03/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
04/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
05/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
06/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
07/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
08/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
09/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
10/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
11/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
12/11/2024	24:00:00	0:00:00	100%	0%	2	0%	1338.50	0	0%	0.00	0	0%	0.00
13/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
14/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
15/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
16/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
17/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
18/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
19/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
20/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
21/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
22/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
23/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
24/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
25/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
26/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
27/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
28/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
29/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
30/11/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
01/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
02/12/2024	24:00:00	0:00:00	100%	0%	6	0%	700.83	0	0%	0.00	0	0%	0.00
03/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
04/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
05/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
06/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
07/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
08/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
09/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
10/12/2024	24:00:00	0:00:00	100%	0%	17	0%	389.06	1	0%	2.00	3	0%	622.67
11/12/2024	24:00:00	0:00:00	100%	0%	6	0%	404.50	0	0%	0.00	0	0%	0.00
12/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00

Date	Uptime (h)	Downtime(h)	Uptime Percentage	Downtime Percentage	AISP Number of API Calls	AISP Daily error response rate	AISP Daily average time by Calls (ms)**	PISP Number of API Calls	PISP Daily error response rate*	PISP Daily average time by Calls (ms)**	CBPII Number of API Calls	CBPII Daily error response rate*	CBPII Daily average time by Calls (ms)**
13/12/2024	24:00:00	0:00:00	100%	0%	25	0%	454.16	0	0%	0.00	2	0%	498.00
14/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
15/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
16/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
17/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
18/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
19/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
20/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
21/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
22/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
23/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
24/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
25/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
26/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
27/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
28/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
29/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
30/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00
31/12/2024	24:00:00	0:00:00	100%	0%	0	0%	0.00	0	0%	0.00	0	0%	0.00

Daily Error response rate (for AISP, PISP Or CBPII)\* : the rating calculation Is based On server errors only (client errors are excluded)

Daily average time by Calls (ms)\*\* : the average time calculation Is based On the succeeded And failed calls